



DICT

# E-GOVERNMENT

PHILIPPINE DIGITAL TRANSFORMATION



**2022 1ST PAGBA SEMINAR**

Bacolod City  
November 23-26, 2022



# DIGITAL PHILIPPINES

ADOPTION OF DIGITAL TRANSFORMATION SYSTEMS AND SOLUTIONS

# DICT Mandate

Under the Republic Act 10844,  
the DICT shall be the entity for:

-  Primary Policy
-  Planning
-  Coordination
-  Implementation
-  Administration

DICT is an entity of the Executive Branch of the government that will plan, develop, and promote the national information and communications technology (ICT) development agenda.



# E-Government Implementation Challenges

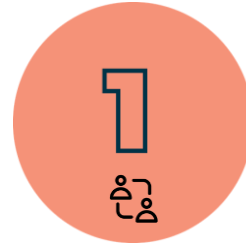
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A word cloud of various challenges related to E-government implementation. The words are in different colors and sizes, with some being significantly larger than others. The colors include orange, green, red, blue, and white. The challenges listed include:

- Outdated Infrastructure
- Scattered Databases
- Connectivity
- Slow Changes Due to Bureaucracy
- Too Many Legacy Systems
- Lack of Training
- Outdated Systems
- Too Many Manual Processes
- Insufficient
- Red-Tape
- Cybersecurity
- COVID-19 Pandemic
- Data Privacy Issues
- Staffing
- No project
- Lack of Transparency
- Upskilling Problems
- Data Redundancies
- continuity
- Lack of
- Compensation Problems
- Trust in government
- Technology competitions
- Communication
- Unhappy government staffs
- Frankenstein Integrations

# 3Es

DICT's vision is to engage you at the grassroots level, **enable you by bringing in a latest technologies** and **empowering you** through a digital platform.



**Engage**



**Enable**



**Empowering**



# Government Digital Transformation Bureau

DEPARTMENT OF INFORMATION AND COMMUNICATIONS TECHNOLOGY



# GOVERNMENT DIGITAL TRANSFORMATION BUREAU (GDTB)

The Department of Information and Communications Technology (DICT) is set to lead government digital transformation to respond to the multi-sectoral call for enhanced public service delivery and improve internet access and online transactions under the new normal.

GDTB will be focusing on its four-point agenda with the following key objectives:



# eGov Priority Projects

## "Citizen-Centric Platforms"

1



### iGov App

Streamlining all local and national government services in a single app. Promoting a more contactless, cashless and paperless transactions.

2



### iLGU App

One-Stop System that combines all Local Government Unit services including permits, contributions, clearances and payments.

3



### iGovCloud

Centralizing cloud services will simplify the way the government maintain and manage data storages and making all data useful and integratable.

4



### iTravel

Unifying all travel applications and documents including health, tourism, OFWs and transport. This will bring ease of transactions to all travelers.

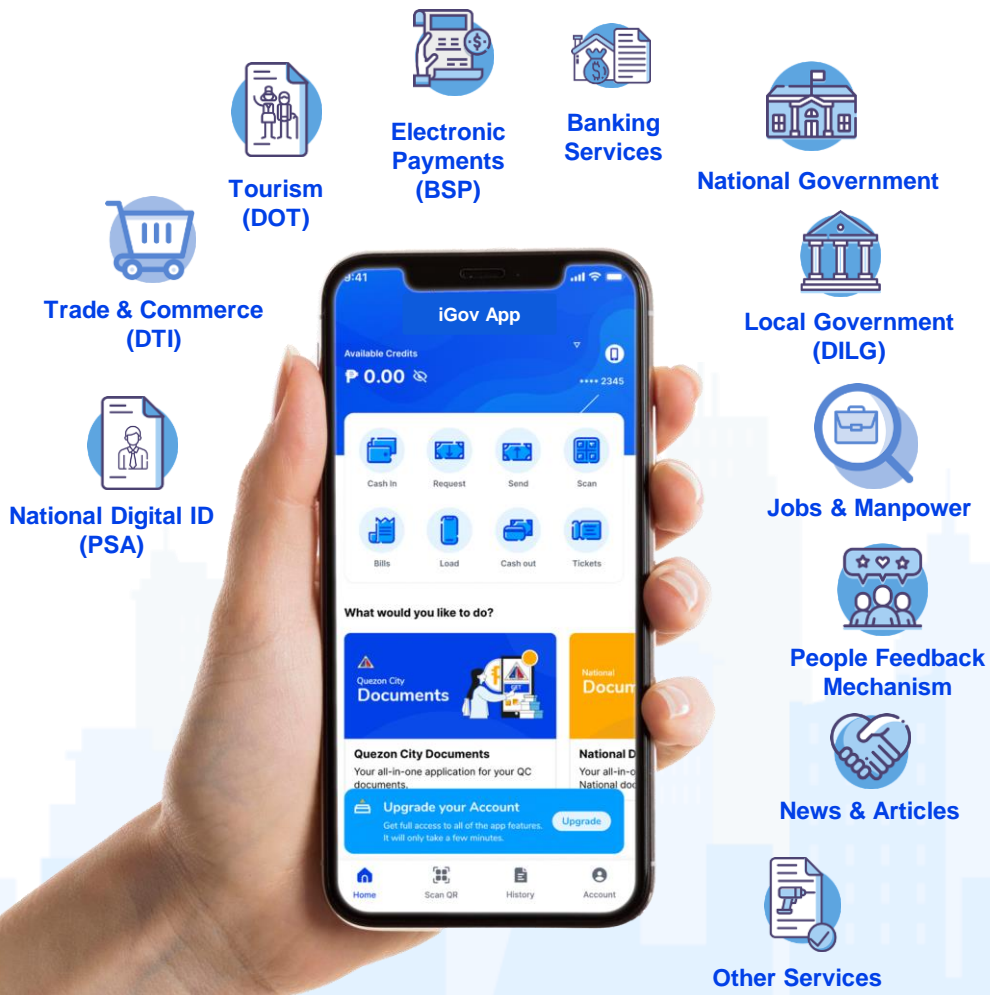
5



### iGovPay

Aggregating all payment channels and gateways in a single system. This will simplify and standardize all payment processing and transactions.





**iGov Super App**  
 is the Philippine's first  
 one-stop-platform for  
 local and national  
 government services  
 that will streamline  
 processes and  
 transactions; and to  
 bring a total ease-of-  
 doing-business to all  
 Filipinos

# iGOV Public Services

Connect with employers and workers to help each other in their businesses and needs.



## Social Amelioration and Support

Citizens can now access social amelioration programs and services online



## Jobs and Manpower Services

Citizens can now check and access job vacancies posting from various companies online.



## Public Services (Transport, Toursim, etc)

Citizens can now access different type of public services online.



## Financial Inclusion Services

Citizens can now apply and access financial programs and services online.



## Medical Services

Citizens can now access medical programs and services online.



# Local Government Services

Essentially providing the Filipino access to an online one-stop shop giving a variety of LGU System Automation and e-Services.



## Real Property Tax (RPTAX)

An electronic Real Property Taxing System that enables easy assessment and appraisal of real property taxes and allows online payments.



## Business Tax (BTAX)

An electronic Business Permit and Licensing System that allows taxpayers to pay their Business Taxes and secure business permits online.



## Local Civil Registry

Apply online to get a copy of your Birth Certificate



## Occupational Permit / Health Certificates

An electronic application that integrates Occupational Permit, Health Certificate and Laboratory Processes.



## Community Tax Certificate

Allows individuals and corporations to apply and pay online to secure Community Tax Certificate (CEDULA).



## Notification System

SMS and Email notification to citizens for government announcements, notifications and news.



## Notice of Violations

An online facility for motorists who violated through the NO CONTACT APPREHENSION service of the city.

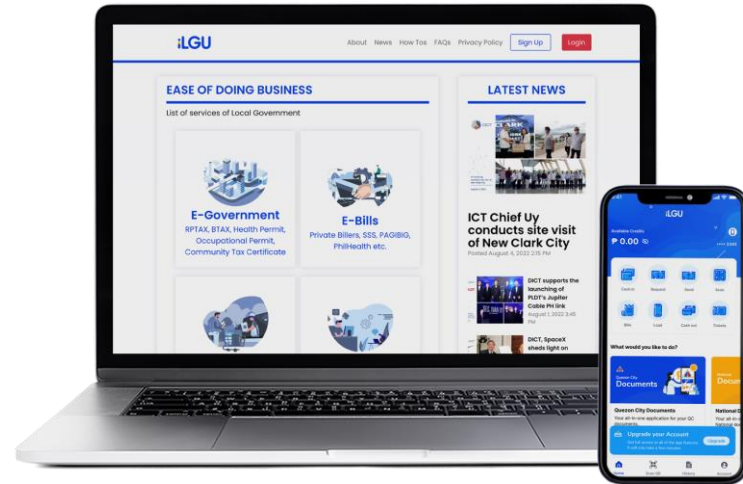
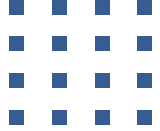


## Business Permit Licensing

An electronic Business Permit Licensing System that allows taxpayers to file and pay application for new and renewal of business permits online.

# SMART CITIES PROJECT

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**900+ LGUs Signed-Up**  
**500+ LGUs On-Going Implementation**

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# iGOV Payment Gateway

Businesses can now pay their utility bills like electricity, water, cable and telco.



## Philhealth

Companies and citizens can now pay PhilHealth Contributions online.



## PAGIBIG

Companies and citizens can now pay Housing Loan Payment and monthly amortizations online.



## SSS

Companies and citizens can now pay SSS contributions online



## Government Billers

Companies and citizens can now pay online to various government billers such IDs, clearances, certificates, etc.



# Electronic Commerce

Be able to purchase and sell goods online from food, essential goods and more.



## E-Kitchen

Citizens can now create seamless transactions online.



## E-Shopping

Citizens can shop goods or services direct from its suppliers/suppliers online.



## E-Market

Citizens can now shop through an online wet market shopping portal.



## E-Deliveries

End to end ordering and delivery management platform



## **E-Governance Act**

Senate Bill (SB) No. 1738 or the E-Governance Act, “mandates the government to establish an integrated, interconnected, and interoperable information and resource-sharing and communications network spanning the entirety of the national and local government; an internal records management information system; an information database; and digital portals for the delivery of public services.”



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